



March 15, 2020

Objective: To ensure the safety and good health of our staff and the people we support

Relevant policies:

Policy #30: Prevention of Communicable Diseases -

<https://sscl.sharevision.ca/public/PolicyDirectory/General%20Policies/30.0.PreventionCommunicableDiseases.pdf>

Policy #31: Universal Precautions -

<https://sscl.sharevision.ca/public/PolicyDirectory/General%20Policies/31.0.UniversalPrecautions.pdf>

Relevant Services and Staff:

- Intermittent services such as outreach, community inclusion and skill development where we see the person one to five times per week for a few hours at a time

Initial Contact:

1. Before meeting the person, check in with them by phone or text to ask how they are doing. Ask the person if they have a new or worsening cough, fever or shortness of breath.
2. Ask the person if there are other family members or guests in the home. Ask if any of the other people have a new or worsening cough, fever or shortness of breath.
3. If the answer is yes for either the person receiving support or other people in the home, explain that you cannot visit today.
4. Ask if they have contacted a health professional or called 8-1-1. Explain that they can get advice on what healthcare should be provided.
5. Ask if they need any supplies purchased or need assistance in contacting family or friends to assist them.
6. For some people, you could visit at the front door, without entering the home.
7. For some people, you could visit using Facetime or Skype so that they can see a friendly face.
8. Confirm a time when you will check back with them to see how they are doing.
9. Report to your manager that you believe the person you support or others in the house are ill.

Additional Resources:

Plain Language COVID-19 Information:

<https://sscl.sharevision.ca/public/Files/Plain-Language-Information-on-Coronavirus.pdf>

BC Centre for Disease Control:

<http://www.bccdc.ca/health-info/diseases-conditions/covid-19>